Process the card via **Patient's insurance first** – if available.

## **CASH-PAYING**

patients will be authorized by phone.

# Important Notice Regarding the TRILIPIX® Care Program







# Pharmacist Instructions

(Detailed instructions on the back of the Patient Savings Card)

#### If patient has commercial insurance:

Enter the TRILIPIX Care Card as secondary coverage using NCPDP standard 5.1 and transmit all claims using COB/Split Bill/Co-Pay Assist field of the NCPDP transaction.

#### If this claim is rejected due to a prior authorization or step-edit and the criteria are unmet:

Process the TRILIPIX Care Card as primary coverage.

- This program is not valid for prescriptions reimbursed under Medicare, Medicaid, or similar federal or state programs, or private insurance in the state of Massachusetts. The TRILIPIX Patient Savings Card is not an insurance card.
- ✤ For questions regarding claims transmission, call RESTAT at 1-866-450-3277.
- Please restore Patient's Profile to Primary PBM after claim submission.

Patients without insurance who need additional assistance may be eligible for one of the following programs:

Together Rx Access® www.togetherrxaccess.co (1-800-444-4106)

## **Cash-paying patients:**

To ensure proper processing of the claim, cash-paying patients are required to be authorized by phone.\*

\*A phone number will be provided by RESTAT during the fill, if authorization is required.



Abbott Patient Assistance Foundation (1-800-222-6885)



